

Streamio Terms of service

Registration and accounts

To use Streamio, you need to register an account by providing complete and accurate user information requested in the registration process. Using your real name and email address is a requirement. Account names are free form – use your company name, product name, or whatever you think is the best fit. Account names may not contain Streamio or any other trademark owned by Rackfish AB, and may not be obscene, inappropriate or offensive from a general moral standard.

Account security

Users may not give others access to their user account. All users who need access to Streamio must have their own user account. It is possible to have multiple user accounts on one Streamio account, and the same user account may have access to multiple Streamio accounts.

Trial accounts

Trial accounts are free but require renewal every 30 days. We'll let you know by email when it's time to renew your trial account. If renewal does not occur, the account is frozen (also informed by email). A frozen account will subsequently be deleted after some time. You may use a trial account under these limitations for as long as you want under the condition that we can modify or terminate the trial account at any time without notice or liability of any kind. We don't allow trial accounts that are used commercially in a way where viewers are paying for content, such as pay-walled or pay-per-view content. Contact us if you need to develop such functionality and want to use a trial account during development.

Streamio's paid accounts do not require renewal and may also be used for paid content.

Content restrictions

It is not allowed to use Streamio in any way for content that:

- Infringes on the rights of third parties
- Violates laws
- Is hateful or discriminatory
- Depicts violence or cruelty towards people or animals
- Is pornographic
- Promote pyramid schemes, MLM or other dubious business practices
- Exploits minors

Contents rights, warranties and liability

Users guarantee that they are holding the rights to submit any content uploaded to Streamio and will pay all royalties to third parties required to use the content. Users also guarantee that the content does not infringe on the rights of any third party and that it complies with this agreement.

Users are obliged to indemnify Streamio and Rackfish AB, as well as our suppliers, dealers, and employees, including the board of directors and management, from any action of third parties that:

- Arises from activities at Streamio
- Is a consequence of a violation of any part of this agreement
- Is a consequence of uploaded content violating any law or rights

The rights to the content are not affected by being uploaded to Streamio. By uploading content, Rackfish AB and Streamio are given the right to distribute the content via links and through our CDN. Deleting content does not guarantee an immediate removal of the content worldwide.

Disclaimer

Streamio reserves the right to modify the service and software and gives no guarantees that Streamio will be error-free. Streamio's availability is managed in the Rackfish SLA as Shared hosting.

Termination and account deletion

Accounts may be terminated and or deleted due to breach of this agreement or non-renewal of trial accounts. Deleted content cannot be restored, and the links to videos are deactivated and cannot be reclaimed. Streamio may also remove content that violates this contract or that in any way harms our reputation.

Streamio is a registered trademark of Rackfish AB.

Users are also bound by other terms as published on www.rackfish.com/legal.